- (c) Orientation. Sponsors shall offer appropriate orientation for all exchange visitors. Sponsors are encouraged to provide orientation for the exchange visitor's immediate family, especially those who are expected to be in the United States for more than one year. Orientation shall include, but not be limited to, information concerning:
- (1) Life and customs in the United States;
- (2) Local community resources (e.g., public transportation, medical centers, schools, libraries, recreation centers, and banks), to the extent possible;
- (3) Available health care, emergency assistance, and insurance coverage;
- (4) A description of the program in which the exchange visitor is participating;
- (5) Rules that the exchange visitors are required to follow under the sponsor's program;
- (6) Address of the sponsor and the name and telephone number of the responsible officer; and
- (7) Address and telephone number of the Exchange Visitor Program Services of the Agency and a copy of the Exchange Visitor Program brochure outlining the regulations relevant to the exchange visitors.
- (d) Form IAP-66. Sponsors shall ensure that only the responsible officer or alternate responsible officers issue Forms IAP-66;
- (e) Monitoring of exchange visitors. Sponsors shall monitor, through employees, officers, agents, or third parties, the exchange visitors participating in their programs. Sponsors shall:
- (1) Ensure that the activity in which the exchange visitor is engaged is consistent with the category and activity listed on the exchange visitor's Form IAP-66;
- (2) Monitor the progress and welfare of the exchange visitor to the extent appropriate for the category; and
- (3) Require the exchange visitor to keep the sponsor apprised of his or her address and telephone number, and maintain such information.
- (f) Requests by the agency. Sponsors shall, to the extent lawfully permitted, furnish to the Agency within a reasonable time all information, reports, documents, books, files, and other records

requested by the Agency on all matters related to their exchange visitor programs.

- (g) *Inquiries and investigations.* Sponsors shall cooperate with any inquiry or investigation that may be undertaken by the Agency.
- (h) Retention of records. Sponsors shall retain all records related to their exchange visitor program and exchange visitors for a minimum of three years.

§ 514.11 Duties of responsible officers.

Responsible officers shall train and supervise alternate responsible officers. Responsible officers and alternate responsible officers shall:

- (a) Knowledge of regulations and codebook. Be thoroughly familiar with the Exchange Visitor Program regulations and the Agency's current Codebook and Instructions for Responsible Officers.
- (b) Advisement and assistance. Ensure that the exchange visitor obtains sufficient advice and assistance to facilitate the successful completion of the exchange visitor's program.
- (c) Communications. Conduct the official communications relating to the exchange visitor program with the Agency, the United States Immigration and Naturalization Service, or the United States Department of State. Reference to the sponsor's program number shall be made on any correspondence with the Agency.
- (d) Custody of the Form IAP-66. Act as custodian for the control, issuance, and distribution of Forms IAP-66 as set forth in §514.12.

§514.12 Control of Forms IAP-66.

Forms IAP-66 shall be used only for authorized purposes. To maintain adequate control of Forms IAP-66, responsible officers or alternate responsible officers shall:

(a) Requests. Submit written requests to the Agency for a one-year supply of Forms IAP-66, and allow four to six weeks for the distribution of these forms. The Agency has the discretion to determine the number of Forms IAP-66 to be sent to a sponsor. The Agency will take into consideration the current size of the program and the projected expansion of the program in the coming 12 months. If requested, the

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Agency will consult with the responsible officer prior to determining the number of Forms IAP-66 to be sent to the sponsor. Additional forms may be requested later in the year if needed by the sponsor.

- (b) Verification. Prior to issuing Form IAP-66, verify that the exchange visitor:
- (1) Is eligible, qualified, and accepted for the program in which he or she will be participating;
- (2) Possesses adequate financial resources to complete his or her program; and
- (3) Possesses adequate financial resources to support any accompanying dependents.
- (c) Issuance of Form IAP-66. Issue the Form IAP-66 only so as to:
- (1) Facilitate the entry of a new participant of the exchange visitor program;
- (2) Extend the stay of an exchange visitor;
 - (3) Facilitate program transfer;
- (4) Replace a lost or stolen Form IAP-66;
- (5) Facilitate entry of an exchange visitor's alien spouse or minor unmarried children into the United States separately:
- (6) Facilitate re-entry of an exchange visitor who is traveling outside the United States during the program;
- (7) Facilitate a change of category when permitted by the Agency; and
- (8) Update information when significant changes take place in regard to the exchange visitor's program, such as a substantial change in funding or in the location where the program will take place.
- (d) Safeguards. (1) Store Forms IAP-66 securely to prevent unauthorized use:
- (2) Prohibit transfer of any blank Form IAP-66 to another sponsor or other person unless authorized in writing (by letter or facsimile) by the Agency to do so;
- (3) Notify the Agency promptly by telephone (confirmed promptly in writing) or facsimile of the document number of any completed Form IAP-66 that is presumed lost or stolen or any blank Form IAP-66 lost or stolen; and
- (4) Forward the completed Form IAP-66 only to an exchange visitor, ei-

ther directly or via an employee, officer, or agent of the sponsor, or to an individual designated by the exchange visitor.

- (e) Accounting. (1) Maintain a record of all Forms IAP-66 received and/or issued by the sponsor;
- (2) Destroy damaged and unusable Form IAP-66 on the sponsor's premises after making a record of such forms (e.g. forms with errors or forms damaged by a printer); and
- (3) Request exchange visitors and prospective exchange visitors to return any unused Form IAP-66 sent to them and make a record of Forms IAP-66 which are returned to the sponsor and destroy them on the sponsor's premises.

§514.13 Notification requirements.

- (a) Change of circumstances. Sponsors shall notify the Agency promptly in writing of any of the following circumstances:
- (1) Change of its address, telephone, or facsimile number;
- (2) Change in the composition of the sponsoring organization which affects its citizenship as defined by §514.2;
- (3) Change of the responsible officer or alternate responsible officers;
- (4) A major change of ownership or control of the sponsor's organization;
- (5) Change in financial circumstances which may render the sponsor unable to comply with its obligations as set forth in §512.9(e);
 - (6) Loss of licensure or accreditation;
- (7) Loss or theft of Forms IAP-66 as specified at §514.12(d)(3);
- (8) Litigation related to the sponsor's exchange visitor program, when the sponsor is a party; and
- (9) Termination of its exchange visitor program.
- (b) Serious problem or controversy. Sponsors shall inform the Agency promptly by telephone (confirmed promptly in writing) or facsimile of any serious problem or controversy which could be expected to bring the Agency or the sponsor's exchange visitor program into notoriety or disrepute.
- (c) Program status of exchange visitor. Sponsors shall notify the Agency in writing when: